CONFIDENTIAL

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Proposal

for

AI

Chatbot

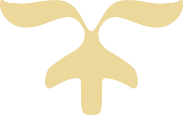
System

in

Tourism

Industry

]



**GoRural Sdn. Bhd.**

**Malaysia**

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**I.Executive Summary**

**II.Project Overview:**

A.Objectives:

B.Key Features:

**III.User Stories:**

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1. **Executive Summary**

Propose for the development of an AI Chatbot System that will serve as a seamless bridge between customers and various tourism agencies. The system will facilitate inquiries, provide information on tour packages, enable package uploads by agencies, and streamline the payment process.

1. **Project Overview:**

**A. Objectives:**

1. Create an AI chatbot system customizing ChatGpt that efficiently handles customer inquiries in the tourism sector.
2. Develop an agency interface for seamless registration and uploading of tour packages.
3. Enable secure and convenient payment transactions for customers.

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**B.KeyFeatures:**

**1**

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**Develop Customized AI chatbot Using Chat GPT:**

●

Respond to customer queries regarding tour packages, dates, locations, and prices.

●

Provide real-time information and recommendations based on customer preferences.

●

Facilitate a user-friendly conversation flow. (In order to do this, we want our client to

Share the data set, conversations, so that we can train our chat bot with that data set.)

**2**

**. Agency Interface**

**:**

●

User registration for agencies with detailed profiles.

●

Tour package uploading functionality, including dates, locations, prices, and other

Relevant data.

●

Access control stomanage and update packages.

**3**

**. Payment Integration**

**:**

●

Secure payment gateway for customer transactions.

●

Automated fund distribution,with Platform owner receiving her commission and the

Remaining amount transferred to there spective agency.

Kindly note that, the development of the accounting module is not considered in this scope. We

Suggest making that a separate project which can be started immediately after the delivery of

The AI chat bot.

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**III. User Stories:**

**1**

**. Customer**

**:**

-

As a customer, I want to inquire about available tour packages.

-

As a customer, I want to receive detailed information about specific tour packages.

-

As a customer, I want to proceed to checkout seamlessly.

-

As a customer, I want a secure and convenient payment process.

**2**

**. Agency**

**:**

-

As an agency, I want to register on the platform.

-

As an agency, I want to upload tour packages with relevant details.

-

As an agency, I want to manage and update my uploaded packages.

-

As an agency, I want to receive timely and accurate payments.

**3**

**. Platform Owner (System Administrator):**

-

As a PO, I want to have control over the system and user management.

-

As a PO, I want to receive commission payments promptly.

-

As a PO, I want to ensure the system operates smoothly and efficiently.

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